



Watchet LIVE Music Festival Terms & Conditions of Entry

- Once purchased tickets cannot be transferred, exchanged, refunded or returned unless the event is cancelled, moved to another date, or act, venue or show time). Children attending 12 years & under must be accompanied by a ticket holding adult.
- In the event of the cancellation of the event by the organiser (i.e. a cancellation due to circumstances beyond the organiser's control), only the face value of the ticket will be refunded. Watchet LIVE CIC will post a message on the Watchet Festival website and advise where to return the tickets.
- Timings: Friday – access to campsite from 10.00 am, access to arena from 12 noon
Saturday & Sunday – access to campsite from 7am, access to arena 7am (for breakfast)
Music on Friday from 6pm till midnight. Music on Saturday & Sunday midday – midnight.
- You may be searched at the entrance. Any items that the organisers consider may be used in an illegal or offensive manner will be confiscated. Persons suspected of carrying out illegal and / or offensive activities onsite may be searched. **No glass bottles, glasses or alcohol is to be brought onto site and no drinks can be taken off site at anytime** (this is part of our licensing conditions). The festival bar is run by Watchet LIVE to keep the entrance price sensible!
- Watchet Festival operate the ID 21 proof of age system to eliminate under age drinking please ensure that if you are under 21 you have photographic ID available to be produced if details of the event are significantly changed after an order is placed. (Significant changes being a change of headline if you are asked. Failure to produce valid I.D could result in you being escorted from the Festival.
- The ticket entitles the bearer to enter the site, use the parking and camping facilities (if applicable) during the times of the event, and to attend the festival.
- No duplicate tickets will be issued to replace lost or stolen tickets.
- Customers are advised to check their purchase upon receipt.
- The right to admission to the event is reserved by the organiser and event venue, who may take health & safety, environmental and security concerns into account at their reasonable discretion, and may from time to time carry out security searches. Watchet LIVE CIC would advise customers that no refunds will be offered to customers who are refused entry or ejected from a venue on account of being (or appearing to be) under age and attempting to buy alcohol or have alcohol bought for them, declining to be searched, abusive, threatening, drunken or other antisocial behaviour, carrying offensive weapons or illegal substances, or making unauthorised audio, video or photographic recordings.
- By ordering you agree that the tickets are for the personal use of you and your party only, and will not be resold or transferred.
- Don't buy tickets from street traders and unauthorised agencies. Any attempt to present any other ticket will lead to automatic refusal at the entrance. Beware of forgeries. Genuine tickets have several security features.
- Please use litterbins and recycling points provided.
- Vehicles may be checked at the discretion of the on site security.
- No camping in the car park area, tents will be removed from this area.
- Camper vans and Caravans must be pre booked in advance and may be in separate field away from the main camping field.**
- Persons suspected of carrying items that may be used in an offensive or dangerous manner, or carrying out illegal activities may be searched, either within the site or at the entrance.
- No unauthorised sound systems in the camping and car park areas.!**
- Please respect the residents who live close to the festival site as well as other festival goers by keeping noise to a minimum after 1am.
- No animals** are permitted onto the festival site, arena and camping area.
- To protect your own safety and those of other guests, please act responsibly.
- Whilst the organisers will use their best endeavours to ensure the well being of attendees throughout the event (a risk assessment has been undertaken in conjunction with the relevant responsible authorities as part of the licence process), they accept no responsibility for any damage to persons or property and ticket holders, performers, traders and festival workers attend at their own risk.
- Medical matters are dealt with by the Red Cross and where necessary, the local NHS Trust Services. These are separate organisations to Watchet LIVE CIC, which is not therefore responsible for any problems arising.
- Watchet LIVE CIC cannot be held responsible if any of the acts advertised cannot perform (due to ill health, legal or any other reason) and have to be substituted. At this time all artists mentioned are looking forward to playing at Watchet Music Festival.
- We are sorry but any recording of any aspect of the festival either photographic, film, video, sound or any other is not permitted without the prior written consent of the festival. Please note that by entering the festival site you are giving permission for yourselves to be recorded (photographic, film, video, sound or any other) for possible broadcast or publication.
- The Car Park areas are free and in using these areas you accept that Watchet LIVE CIC cannot be held responsible in any way for yourselves, your property or your vehicles. You use the car park at your own risk.

THANK YOU FOR SUPPORTING OUR FESTIVAL



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